

# Contact Centre between Swiss and Immigrants

The Contact Centre between Swiss and Immigrants (CCSI-Geneva) works toward defending migrants' rights. It advocates a society that treats all the persons that compose and contribute to it as equals, regardless of their national origin.

CCSI supports migrants in various areas. Its three individual consultations are :

- **Consultation for «Childhood, education and health»** : provides social support and defends the rights of families with undocumented children in pre-school or primary school age, from 0 to 12 years old (health insurance, family benefits, help for finding childcare solutions, school meals, etc.).
- **Consultation for «Residence permits»** : provides help and advice for any procedures linked to requesting or prolonging permits (residency permit, family reunification, anticipated settlement permit, etc.).
- **Consultation for « Social insurance »** : provides help and advice on procedures related to social insurances for migrants, particularly for those who have lost the capacity to work because of an illness or accident.

Consultations are open on appointment only. Our information and assistance service is open at the following times :

- Telephone only:  
Monday: 12-1.30 pm | Tuesday to Friday: 8.30-9.30 and 12-1.30 pm

**In order to reach us by telephone more easily, please use the hours for telephone only.**

- Desk (walk in) and telephone :  
Monday: 1.30-5 pm | Tuesday, Wednesday: 9.30 am – 12 pm and 1.30-5 pm |  
Thursday, Friday: 9.30 am – 12 pm

**Caution** : CCSI does not provide services in the following areas : asylum, looking for work or accommodation in Geneva, work-related conflicts.

## CCSI

Route des Acacias 25  
CH-1227 Les Acacias

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Fax +41 (0)22 304 48 68

Email: [admin@ccsi.ch](mailto:admin@ccsi.ch)  
[www.ccsi.ch](http://www.ccsi.ch)



## Public transport :

- Tram 15, stop « Industrielle »
- Bus 11, stop « Épinettes »

Entrance on the side of the building, rue Adrien-Wyss. CCSI is on the 3<sup>rd</sup> floor.

