



Horizon 10

Information Bulletin for Migrants in Geneva

Points info-services

Do you need help to understand a letter, fill in a form, request assistance (health insurance subsidies for example), rent a venue, find out what is on offer in your neighborhood? Come to one of the city's Point info-services (if you don't have a residency permit, ask CCSI). Go to any of the following addresses without an appointment :

- Plainpalais, rue Dancet 22
Monday to Friday
8.30am - noon 1.30-5 pm
- Servette, rue Hoffmann 8
Monday, Wednesday, Thursday, Friday 9am-1pm
- Pâquis, rue Gautier 18
Monday, Wednesday
8.30-12.30am
Tuesday, Thursday 1-5pm
- Eaux-Vives, rue Montchoisy 50
Tuesday to Friday 9am-1pm

You can also call 0800 44 77 00 (free of charge), your request might be treated on the phone or you could be redirected to the competent service.

Colis du Cœur, Vestiaires and Epiceries Caritas

If you are being followed by one of the consultations at CCSI, you can get vouchers for *Colis du Cœur* (food aid), the *Vestiaires* (clothes) and/or the *Epiceries Caritas* (food) at the reception or during the consultation.

Primary school: registration

Any child living in Geneva, regardless of his/her legal status, has the right and the obligation to go to school. Children born before 01.08.2011 start school in the course of the year. Children born between 01.08.2011 and 31.07.2012 start school on August 29th 2016. To be accepted at school, your child must have an health insurance. CCSI is in charge of the affiliation for children without a residence permit. Make an appointment or come directly to the reception with the ID for the child and his/her legal guardian + your address. Your child will be able to start school as soon as you have come by the CCSI.

Parascolaire

Official days 2016 for registration to *parascolaire* (extra-curricular activities) are **May 28th and June 1st** **DON'T MISS THEM !** Addresses + times for registration: www.giap.ch

School meals for children

If your income corresponds to scales, CCSI can request free school meals. Therefore, you need to present copies of the health insurance subsidy and valid passports. Requests for the current year must be presented until in the middle of June.

Health insurance subsidy

The subsidy for your child's health insurance must be requested each year. If you haven't yet, please make an appointment with CCSI to request the subsidy for 2016 (bring the insurance policy). As soon as you get it, please bring a copy of the subsidy certificate to our reception with your name and phone number. The subsidy is a right that will not affect any other proceedings you might have initiated, such as a request for a residency permit. Only children residing in the canton of Geneva have the right to the health insurance subsidy. CCSI cannot request the subsidy for children living in neighboring France.

⚠ Certain persons may call you or come to your door saying you must change insurance or take on a new contract, etc. **DO NOT SIGN ANYTHING, CONTACT CCSI** for all matters regarding your health insurance: a bad contract might be very risky.

Daycare

Are you parent of a pre-school child ? Are you looking for a day-care solution ? Although the situation in Geneva is very difficult – the waiting-list is long, and one cannot always find a place - CCSI might be able to increase your chances.

If you live in Geneva city, go to the Bureau d'Information de la Petite Enfance (BIPE, rue du Cendrier 8). If you live in another area in the canton of Geneva, you must go to the Secteur de la Petite Enfance of your commune – if there is one. If not, pre-register your child in the daycare center(s) closest to your home or workplace. To do so, you must present your child's insurance certificate. After that, CCSI can write a letter of recommendation to support your request. For this, you will need to make an appointment, preferably in February or March, with the Consultation *Petite enfance, santé et genre* at CCSI, so that your child can start daycare as of August. Please note that there is no guarantees that your child will have a place in daycare. The cost of monthly payments depends on your income. For fulltime daycare, for the lowest income, the cost is approx. CHF 250 per month. For the time being, there are no financial aids for those costs.

Meet & play for children

For children in pre-school age, Geneva offers several meeting and playing places (open to all and free) where parents and their children meet other parents and children, as well as childcare professionals. Outside school hours, children up to the age of 12 are welcome. Here are a few addresses in Geneva city :

- *Espace Parents-Enfants*
rue du Temple 10

Until March 31st :

Monday to Friday
10am-4pm

From the April 1st :

Monday, Tuesday, Thursday
10am-1.30pm

Wednesday: 10am-4pm

Lunch is served (free of charge) to families who want it Monday through Friday at 12.15.

Espace Parents-Enfants stays open during school holidays (except for a month in the summer).

- *Le Cerf-Volant*
Boulevard Carl-Vogt 82
Monday to Friday 2.30-6.30pm
Tuesday and Thursday
9am-noon
Saturday 2-6pm
- *UPA chemin Surinam 7*
Monday and Thursday 9-11.30am

Working without a permit

If you are living and working in Switzerland without a permit, it is important to **keep anything that can prove a work relationship** (such as salary receipts, text messages, emails, etc.).

It may be very useful if you decide to request a permit in the future.

CCSI Opening Hours	Monday	Tuesday	Wednesday	Thursday	Friday
8-9.30am					
9.30-11.30am					
12am-1.30pm					
1.30-4.30pm					

If you have an appointment outside of these hours, please wait, we will come to fetch you in the hall.

Phone Phone + Reception

CCSI kindly requests a 50.- contribution per year for the treatment of your case (the amount can be negotiated in cases of financial difficulties). Your participation is vital for CCSI because our funding does not cover our costs. Many thanks in advance !